

Friends of The Ark Card

Registration Form

Please complete using **CAPITAL LETTERS** and add adults who are likely to accompany children e.g. grandparents, au pair, nanny etc. Please hand the completed form into The Ark reception.

Title	Adult Surname	Adult First Name	Relationship to Child
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Child Surname	Child First Name	Date of Birth	Age	Sex
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Address

Postcode

Telephone

Email

I confirm that my details are correct and if any information changes, I will notify The Ark. I have read and understood the Friends of The Ark card terms and conditions and the rules of the ice rink and soft play and agree to abide by them at all times. I acknowledge that I, or my representative, will at all times supervise any children in my care whilst in The Ark.

Signed Name Date

Friends of The Ark Terms and Conditions

- The card is valid for children from 3 months -12 years old only.
- The card may only be used by the persons named on the card.
- The card will not be issued without a photograph of the holder and subsequent family. members must also have a photograph registered on their first visit.
- The card entitles you to 10% off soft play, ice skating, food and beverages.
- Cards are not transferable and have no cash value.
- Replacement cards or extra cards are charged at £5.00.
- The Ark reserves the right to refuse admission and withdraw the card of any person(s) failing to abide by these terms and conditions or the rules of the ice rink or soft play.
- The card cannot be used in conjunction with any other offer or promotion.
- The Ark reserves the right to change, remove or void any offer related to the card.
- The Ark reserves the right to cancel the Friends of The Ark scheme or any of these offers at any stage, if deemed necessary in its opinion, or if circumstances arise outside of its control.
- Any offer is as published, there is no cash alternative.
- The Ark reserves the right to withdraw any attraction or to close part or all the facility at any time without prior notice or compensation.
- Anything bought using an offer cannot be refunded.
- Offers: At times we may offer deals on birthday parties, memberships and other services. These will be date restricted. Any offer will not be honoured after the end date.
- When at the Ark all the Ark's usual terms and conditions of use of their facilities shall apply. A copy can be found at www.thearkpoolepark.co.uk.
- The Ark will only ever use personal details for the purposes of administering this scheme and for group marketing and will not publish them or provide them to anyone without permission except as otherwise set out in these terms and conditions.
- These terms and conditions are governed by the laws of England and Wales.
- The promoter is South Coast Caterers, Poole Park, Poole, BH15 2SF.

Ice Rink Rules

✓ DO

- Make sure skates are correctly tightened.
- Wear gloves and socks.
- Skate in an anti-clockwise direction only.
- Obey instructions given by the ice rink management and marshals.

✗ DON'T

- Sit or climb over the safety barriers.
- Chip, throw or spray ice.
- Skate at excessive speed.
- Smoke, drink or eat on the ice.
- Carry young babies or children on the ice.
- Skate in chains of more than two people.
- Wear scarves or long coats on the ice.
- Cut across the middle of the rink.
- Play tag.
- Consume alcohol before skating.
- Use mobile phones or cameras on the ice.
- Skate with headphones on.
- Congregate at the barrier entrance.
- Under 12s must be accompanied on the rink by an adult.
- No under 2s allowed on the ice rink.

If you injure yourself or see another person injured please bring to the attention of the ice rink marshal.

Lockers are provided for valuables to be stored safely.

The Ark takes no responsibility for lost, damaged or stolen property whilst within The Ark.

Anti-social behavior will not be tolerated. Anyone acting in this way will be asked to leave the venue.

The Ark management reserves the right to refuse entry.

Soft Play Rules

- Parents must remain within the building at all times and observe their children to ensure that they are capable of using the equipment safely.
- Parents must know where their child is and make sure the child knows where they are at all times.
- All children may only use the facility when accompanied by an adult.
- Children remain the responsibility of their parents/guardians at all times.
- Children are advised to wear long trousers and long sleeved shirts. Adults and children **MUST** wear socks at all times.
- No shoes to be worn on the play structure.
- Only food and drink purchased at The Ark Café may be consumed on the premises.
- Management reserves the right to refuse entry.
- The Ark reserves the right to restrict play sessions to two hours during busy periods. This will be communicated to customers before payment is taken on reception.
- Children who are unwell should not use the play equipment.
- Lockers are provided for valuables to be stored safely. The Ark takes no responsibility for lost, damaged or stolen property whilst within the venue.
- The Ark encourages children to play, run free and explore in a safe environment. As such, there are inherent risks. These include children being exposed to moderate physical activity, tripping, falling and bumping into fixed objects and other children.

The Ark has taken every reasonable step to control the risks within the soft play/ice rink area through the design, maintenance and operation of the facility. However, it is impossible to eliminate such risks completely whilst providing a stimulating environment and parents/guardians must recognise and accept this risk.

Thank you.